

ACCAN Economic Regulation Quarterly Progress Report

Period: 1st April – 30th June 2026

All activities undertaken within this report represent ACCAN's actions to meet the objectives and intended outcomes of the Funding Agreement (**the Grant**) signed by the Minister for Communications on 5 November 2024. As stated in the Grant, the objectives and intended outcomes are to:

- provide funding to allow ACCAN to participate in Special Access Undertaking (**SAU**) activities, including NBN Co's consultation on the company's Replacement Module Application (**RMA**).
- enable the SAU to support the long-term interests of end-users through the provision of consumer perspectives from ACCAN.

ACCAN's activities during this quarter were part of its efforts to ensure consumers are represented during the post-RMA lodgement consultation and input stage of the regulatory reset process. In the previous quarter, ACCAN undertook widespread engagement with ACCAN members, community sector stakeholders and end-users to ascertain consumer views with regard to NBN Co proposals.

During this quarter, we sought to ensure these views are represented in the decisions made by the Australian Competition and Consumer Commission (**ACCC**) through the Replacement Module Determination (**RMD**) consultation process. As of 30 June 2026 the substantive grant activities were completed, with ACCAN ceasing activities except as required as part of the finalisation of the RMD.

Activity 1– Represent the views and interests of telecommunications consumers from a range of sectors

Since the approval of the SAU Variation in October 2023, ACCAN has worked closely with our membership and sector stakeholders, as well as with the Department of Infrastructure, Transport, Regional Development, Communications, Sport and the Arts (**the Department**), to ensure that consumers are effectively represented throughout this regulatory reset process.

During this quarter, ACCAN provided a detailed submission to the ACCC's consultation on its Draft RMD. As part of our submission ACCAN recommended the strengthening of proposed benchmark service standards, the establishment of stronger investment governance arrangements to guide future NBN business case development and expenditure proposals, undertaking a mid-cycle review of the Entry Level Offer and the adoption of a weighted-average cost-of-capital consistent with the ACCC's proposed approach.

Further detail on our views on the draft RMD are reflected in our submission which is available on the ACCAN and ACCC websites.

Activity 2 – Provide funding for representation projects and/or conduct research into social, economic, environmental or technological implications of developments relating to telecommunications

In preparing our submission on the draft RMD, ACCAN drew on FTI Consulting for expert advice and ad hoc economic research throughout the quarter. FTI will continue to undertake analytical work as required to help us respond to matters raised in the draft RMD ahead of the issuance of the final RMD. The research produced by FTI accompanied ACCAN's submission to the draft RMD consultation and are publicly available on our website.

Activity 3 – Educate consumers and organisations on telecommunications issues

ACCAN's educational activities were more limited in Q4 reflecting the significant workload associated with the finalisation of ACCAN's submission to the ACCC's draft RMD consultation. Following on from ACCAN's successful launch of our consumer engagement report, we provided a copy of the report as part of our draft RMD submission.

The report will continue to be used to educate a wide variety of stakeholders on the issues most pressing for consumers regarding broadband internet following the end of the deed period.

Activity 4 – Develop and maintain effective and productive relationships with stakeholders

ACCAN has continued to engage with NBN Co throughout the quarter. Following confirmation of the cessation of funding at the end of the deed period, ACCAN engaged with relevant stakeholders on the wind-down of engagement activities associated with the SAU and on transitional arrangements for future regulatory cycles. ACCAN anticipates a cessation of engagement on SAU related matters following the ACCC's issuance of the final RMD.

Activity 5 – Maintain sound governance and reporting arrangements

ACCAN has established appropriate internal governance arrangements to promote effective oversight of the economic regulation project. ACCAN's board oversees the economic regulation project via our financial, audit and risk committee who provide oversight of the project and ensure that ACCAN staff deliver against their goal of effectively representing consumer interests in the economic regulation of NBN Co. ACCAN has further created an individual project budget in order to effectively monitor and administer the Australian Government's financial grant.

ACCAN has established appropriate reporting arrangements with the Department to promote transparency and accountability of our activities under the grant. ACCAN has established monthly meetings with Department officials to track the grant's progress and report on ACCAN consumer engagement activities. In addition, ACCAN has established quarterly financial reporting arrangements as per the agreement with the Department, to ensure effective oversight and the smooth operation of the grant. ACCAN will continue to upload quarterly reports of its activities to its website - <https://www.accan.org.au/accanconsumernbn> - to ensure that its activities are transparent and accessible by relevant stakeholders.

Activity 6 – Proactively and positively engaging with the media

ACCAN has published our submission and supporting materials on our website, and where appropriate, have engaged with stakeholders and the media on the content of our submission as detailed under Activity 2.